



*Escape, Relax and Rejuvenate*

*Amy's House B & B*  
*Beautiful Bed and Breakfast*



### **Covid-19 cancellations related to travel restrictions.**

*Please be aware that this document relates to booking made directly with us or from our website. Cancellations for bookings made through third party websites e.g. booking.com and Stayz will need to be referred back to the booking agent. Please refer to the following ACCC advice. [COVID-19 \(coronavirus\) information for consumers | ACCC](#).*

All bookings made directly with us, whether online, via our web site or via phone will be able to be placed on credit or converted to a gift voucher for up to 24 months. This will also apply to non-refundable bookings as a courtesy to our guests. Any fully flexible bookings will obviously still be refunded if preferred as per the terms and conditions of the booking. Please check your confirmation email to determine the type of booking purchased.

Cancellations can be requested if your travel dates fall within a known travel restricted period. Otherwise cancellations can be requested up to one month prior your stay if there are indications that restrictions are likely to be extended past your check-in date. Any cancellation requests beyond one month will incur the usual cancellations terms of your stay regardless of other travel plans not associated with Amy's House.

Thank you for working with Amy's House and for booking directly with us.

Amy's House Cottages



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